



Child Care Surveys Summary

7/9/18

Background

- The Bend Chamber of Commerce, working with a child care task force represented by child care service experts and providers, developed two surveys to assess the importance and impact of child care on Bend and Central Oregon employers and employees.
- The surveys were active from May 30, 2018 – July 1, 2018
- Responses
 - Employee – 333
 - Employer/Hiring Manager - 128

Summary of Results

- It is difficult to find and afford child care in Bend
- This is an important issue to both companies and employees
- Employees say child care can consume 50% or more of their income
- Employers say the three biggest impacts to their business due to unavailable/unaffordable child care are:
 - Employee attendance
 - Employee productivity
 - Employee retention
- Smaller businesses are seeing a big impact
- Child care is mostly needed during standard work week hours

It's Difficult to Find Child Care

According to *employees*...

97% It is at least somewhat difficult to find child care.
Responded...

73% It is very difficult to find child care.
Responded...

According to *employers*...

96% It is at least somewhat difficult to find child care.
Responded...

66% It is very difficult to find child care.
Responded...

It's an Important Issue to the Company

According to *employees*...

70%

Say it is at least somewhat
important

47%

Indicate it is very important

According to *employers*...

76%

Say it is at least somewhat
important

52%

Indicate it is very important

Child Care Can Consume 50% (or More) of Income

According to *employees*...

42%

Responded...

At least 25% of their income is dedicated to child care.

21%

Responded...

50% or more of their income is consumed by child care.

What *employees* had to say...

When my youngest son was less than five, and our oldest son was in elementary school, we paid about \$1400 per month for child care and before/after school care.

Full time childcare for an infant is as much as my mortgage. This is a big impact. It makes it feel like my husband and I work just to have the child in daycare.

Everything is tight. Limited on what we can do as a family, what we eat (especially hard when there are diet restrictions). You ask yourself if you can actually take the day off when your kid is sick or if you are. You also have to decide if it's worth having a job.

Child Care Issue Greatly Impacts Businesses

92%

Responded...

**EMPLOYEE
ATTENDANCE**

According to *employers*, these are the ways their businesses are impacted by unavailable/unaffordable child care...

31%

Responded...

**EMPLOYEE
SALARIES**

57%

Responded...

**EMPLOYEE
PRODUCTIVITY**

54%

Responded...

**EMPLOYEE
RETENTION**

35%

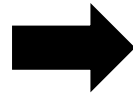
Responded...

**EMPLOYEE
RECRUITMENT**

Smaller Businesses Seeing a Big Impact

According to *employers*...

79%
Responded...
They have 0-50 employees



37%
Responded...
At least 25% (up to over 50%) of employees require child care



**BIG IMPACT
on Smaller
Companies**

What *employers* had to say...

Absenteeism due to lack of child care means that orders cannot ship and backlogs occur.

The number one issue lately has been the cost and availability. We have had several employees leave because they can't afford/find daycare in Bend.

It creates issues with staffing some projects, it affects overtime/outside-of-business-hours projects, and it causes stress to the employees around the stability of their families - which of course affects the business.

Most Need Child Care During Work Week

According to *employees*...

63%

Say it is needed during standard
work week hours

1%

Indicate it is needed during
weekday evenings/nights

According to *employers*...

86%

Say it is needed during standard
work week hours

21%

Indicate it is needed during
weekday evenings/nights